

POLICY ADVISORY BOARD FOR ELDER AFFAIRS

January 8, 2021

ZOOM ONLINE MEETING MINUTES

CALL TO ORDER:

Linda Axtell-Thompson called the meeting to order at 11:35 a.m.

PRESENTATION: University of Hawaii at Manoa Osher Lifelong Learning Institute (OLLI - UHM) - Carole Mandryk, PhD, Director.

OLLI is an educational membership program with non-credit classes addressing the needs of older adult, i.e. physical health, cognitive skills, and active mental and social engagement. 124 OLLIs have been established on university and college campuses across the U.S. Targeted members are adults aged 50 and older, with most members aged 60 and older. Classes are now completely online. New members can join for \$45; returning members can renew for \$60 for unlimited classes. Carole has emailed the course catalog to Josephine and Caroline for distribution to PABEA members. She will send the OLLI UHM web link to Josephine and Caroline for dissemination to PABEA members and ex-officios.

ROLL CALL:

The roll was called at 11:45 a.m.

Members Present: Linda Axtell-Thompson, Colette Browne, Beverly Gotelli, William Kinaka, Joy Miyasaki (joined after the roll was called), Roberta Wong Murray, Shelly Ogata, Barbara Service, Gary Simon, Kathy Wyatt, Barbara Yamashita, and Sarah Yuan.

(A quorum was established as eleven members were present at roll call. This board requires eight members to be present in order to establish quorum.)

Others Present: Ex-officio: Kathy Ishihara, DHS; Keith Ridley, DOH; and Melina Sanchez, DCCA.

EOA Staff and AAAs: Aaron Arakaki, Derrick Ariyoshi, Caroline Cadirao, Horace Farr, Josephine Lum, Debbie Shimizu, Deborah Stone-Walls, and Kealoha Takahashi.

Guests: Audrey Suga-Nakagawa, Director of Advocacy for AARP Hawaii; Diane Terada, Catholic Charities Hawaii; and Rick Tabor.

APPROVAL OF MEETING MINUTES:

The minutes of the December 4, 2020 Zoom online PABEA meeting were approved as circulated.

CHAIR'S REPORT:

Linda has no items to report. Linda remarked that PABEA applicants and the COVID-19 vaccination program implementation will be discussed at today's meeting.

LEGISLATIVE COMMITTEE:

Sarah reported that the Committee met on January 7, 2021 and revisited the seven PABEA priorities. Five of the seven priorities are proposals of Kupuna Caucus. Sarah encourages PABEA members to attend the Kupuna Caucus meeting to vote in favor of the PABEA priorities. The Kupuna Caucus proposal list incorrectly notes that the Healthy Aging Partnership Program and Kupuna Caregivers are funded in the proposed Executive Budget.

Caroline remarked that Kupuna Caregivers statutes are a subset of the Kupuna Care statutes. The bill proposed by Executive Office on Aging (EOA) to amend Kupuna Care statutes affects only the Kupuna Caregivers program. The bill allows EOA more flexibility in providing services to Kupuna Caregiver service recipients.

Barbara Yamashita and Linda recommend continuing strong advocacy for Kupuna Caregivers to support caregivers.

Caroline stated that decreasing the working requirement to 20 hours per week will help EOA meet the needs of caregivers, especially those who are employed part-time. Federal funds are being used to support unemployed caregivers.

PABEA will support its seven priorities and will remain silent on the other Kupuna Caucus proposals.

PLANS AND PROJECTS REVIEW COMMITTEE

Shelly has no items to report.

RECOGNITION AND AWARDS COMMITTEE

Kathy reported that the projected budget for the OAM event remains minimal as it will be a virtual and televised event. Kathy intends to celebrate kupuna and plans to engage younger generations. The Committee is meeting monthly.

EXECUTIVE OFFICE ON AGING:

Attached is Caroline's report.

EOA is cohosting with AARP Hawaii a COVID-19 vaccination presentation on January 12 from 3:00 p.m. to 4:00 p.m. Those interested are asked to contact Josephine for the Zoom link to the presentation.

CITY AND COUNTY OF HONOLULU ELDERLY AFFAIRS DIVISION:

Attached is Derrick's report.

Derrick reported Mayor Blangiardi has appointed Sarah Allen as the Director of the Department of Community Services. Sarah had been the State of Hawaii Chief Procurement Officer. Sarah is a caregiver for her father who who has dementia.

Mayor Blangiardi has given discretion to department directors to appoint deputy directors.

The Age-Friendly Honolulu and Retired and Senior Volunteer Program (RSVP) Kind2Kupuna Project has distributed over 300 letters and drawings from students to kupuna in assisted living communities, senior centers, adult day centers, and meal recipients.

EAD is finalizing its Kupuna Food Security Coalition after action report.

EAD is working with EOA and the City and County Department of Emergency Management and the State DOH to develop informed strategies on aging.

COUNTY OF HAWAII OFFICE OF AGING:

Horace reported that December was challenging due to increasing COVID-19 cases on Hawaii Island and minimal staffing due to the holidays.

HCOA is continuing to work with APS on training mandated reporters scheduled for March.

HCOA is meeting with the DOH and Hilo Medical Center and Kona Community Hospital on providing COVID-19 vaccinations to adults age 75+. HCOA has limited staff to assist with vaccination. HCOA has committed to assisting with transportation for those who need it.

HCOA also is working with AARP Hawaii on tax assistance. 300 tax preparers have registered. In a normal year, 1,200 returns are prepared, but HCOA has had to reduce the number of time slots to comply with COVID-19 protocols, including distancing.

The budget process has begun for eventual submission of the budget to the County Council for review and approval.

KAUAI AGENCY OF ELDERLY AFFAIRS:

Attached is Kealoha's report.

June Renaud has retired. A planner position is vacant.

Gift certificates for restaurants in the Lihue and Hanapepe areas have been mailed to participants.

AEA is processing a contract with Paul Greenwood for elder justice services.

MAUI COUNTY OFFICE ON AGING:

Deborah reported that an Aging and Disability Specialist has been hired.

Food truck services continue to be well received.

Those who wish to receive the COVID-19 vaccination need an email address to access preregistration and to receive the consent form for completion.

KUPUNA CAUCUS

The next Kupuna Caucus virtual meeting is today at 2:00 p.m.

EX-OFFICIO MEMBERS' REPORTS:

None of the ex-officio members in attendance had any items to report.

PABEA APPLICANTS:

Linda encourages all PABEA members to recruit candidates and to ask potential candidates to apply. PABEA is required to have 15 members. The current terms for Linda, Beverly, Joy, Suzie, and Sarah end on June 30, 2021. Beverly will reapply. Poki'i Balaz and Rick have submitted applications. A PABEA member who has served two consecutive terms can apply for reappointment for a term beginning no earlier than one year after the member's last term ended. John Tomoso is eligible to reapply for a term beginning July 1, 2021.

COVID-19 VACCINATION:

Caroline reported that vaccination of adults age 75 and older (Phase 1b) will begin the week of January 18, 2021. (Phase 1c includes adults aged 65 – 74 and persons aged 16 - 64 with high risk medical conditions.) Vaccination of adults age 75 and older will

continue into March. The vaccine supply is limited. The presentation on January 12 is an update to the Aging Network on the COVID-19 vaccine and the vaccination implementation. Points of dispensing (PODs, i. e. vaccination sites) are being determined. Preregistration is required but might be problematic. The DOH vaccination hotline is (808) 586-8332. Vaccination information is also available at hawaiicovid19.com. More vaccination information from the DOH will be forthcoming next week. PODs need to be ADA compliant and need to have adequate parking, restrooms, equipment, space for post-vaccination observation, and ESL services. The homebound and the isolated are of concern. Linda suggests mobile vaccination for the homebound and the isolated. Designated agents, POAs, and caregivers are being engaged for the developmentally disabled. Kathy Wyatt requests that Hale Hauoli be used as a POD. Caroline will inquire with Judy Kern, DOH Office of Public Health Preparedness Program Chief regarding Kathy Wyatt's request. Audrey provided a strong reminder that all need to be aware of potential vaccination scams. Beverly also reminded all to be careful of all types of financial scams and to verify the legitimacy of any requests for information or money.

ANNOUNCEMENTS

The next PABEA monthly meeting is on February 5, 2021 at 11:30 a.m. via Zoom.

ADJOURNMENT OF PABEA MEETING

Linda adjourned the meeting at 1:45 p.m. No Executive Committee meeting will follow the PABEA meeting today.

EOA Director Report to PABEA

January 2021

A. COVID Vaccinations

1. Phase 1B is for all essential workers, 109,000 older adults 75+ will begin soon. (Week of January 18th) This includes first responder, frontline essential workers, and correctional facilities.
2. AARP and EOA are co-hosting a presentation next week Tuesday, January at 3:00 p.m. to discuss the vaccination plan. The invite to the Zoom meeting has been distributed.
3. EOA, AAAs, and AARP are in discussions with DOH to provide input on outreach and education strategies and access on the roll out to the 75+ community and the future rollout to 65-74 in phase 1c.
4. Continue to check the hawaiiicovid19.com website. Information is constantly being updated.

B. EOA's 2020 Year in Review (Highlights of the EOA accomplishments in 2020)

1. Produced "Strengthening the Future of Hawaii's Older Adults." A vibrant booklet outlining who we are, our mission, vision, goals, and objectives and highlighting all our programs, services and supports. The culmination of hard work to bring awareness to community members about our programs.
2. Secured staff with equipment so they could productively telework during the pandemic.
3. Developed policies and procedures for EOA staff to follow to ensure the health and safety of EOA staff on site and off site.
4. Updated the Alzheimer's Disease and Related Dementias (ADRD) Plan to ensure that the goals and objectives are being met and ensuring that a system of support is embedded into the community for individuals and families dealing with dementia.
5. Created the Memory Care booklet – a guide for families caring for their loved ones with dementia.
6. Finalized and distributed the 3rd Edition Fraud Guide.
7. Coordinated with the Area Agencies on Aging (AAAS) to secure MREs so that elders receiving long-term services and supports would have a 14-day supply of food and water if they needed to quarantine because of the pandemic.
8. Addressed social isolation with supplying the AAAs with stimulus funds to address the social isolation needs per island. Each AAA developed a plan to meet the needs of elders in their community who were isolated because of COVID.
9. Strengthened business practices and streamlined processes to support overall operations both programmatically and administratively.
10. Expedited the distribution of Families First and Cares Act funding to the community.

11. Provided ongoing guidance both verbally and in writing to AAAS during the pandemic. Developed and implemented new and creative ways of providing long-term services and supports.
12. Tracked data trends and variances considering the pandemic and forecasting the long-term effects of the pandemic on our service delivery system.
13. Disseminated a survey to service providers statewide on the impact of COVID on their business practices.
14. Reviewed the impact of COVID-19 on the State Plan
15. Increased awareness and partnered to the community on COVID-19 scams.
16. Increased awareness and partnered with various agencies on the impact on COVID-19 played on abuse and neglect of elders.
17. Advocated for residents in multiple residential settings.
18. Revamped the Long-Term Care Ombudsman Program training curriculum for volunteers.
19. Developed a re-entry plan for ombudsmen to ensure the safety of frail older adults in residential settings as well as our staff, contractors, and volunteers.
20. Ensured creative ways to engage volunteers with meaningful activities to support the programs needs during COVID 19.
21. Began the process to redesign the Aging and Disability Resource Center (ADRC) website.
22. Equipped volunteers and staff so that Medicare open enrollment could be safely and conducted virtually thus surpassing previous year's goals!
23. Applied for and received a 3-year CDC planning grant for the coordination of system for those with dementia.
24. Coordinated the aging network and the feds CRAFT response team during the surge of the pandemic.
25. Worked with the state legislature and AARP in the development of public awareness fliers regarding how to order PPEs from HIEMA. Converted the fliers into the top 5 languages.
26. Assisted the DD Council and B&F to procure and execute for a consortium for ABLE accounts.
27. Streamlined the assessment tools used by the ADRC staff.
28. Grew the Veterans Directed Care program to new heights without a dedicated program manager.
29. Provided a training series for EOA staff and AAA staff launched in the fall of 2020. Sessions included an overview of the Older Americans Act, the Exepectations of the Aging and Disability Resource Center, Planning, Program Logic Model, and Evaluation.

Happy New Year. Respectfully submitted by:

Caroline Cadirao

Director, Executive Office on Aging

Summary of Calls

EAD logged **9,224 contacts**, of that 4,118 were incoming calls and 4,568 were outgoing calls, 2 were home visits, and 123 were fax referrals. EAD logged **627 calls** regarding the Kupuna Caregiver Program.

Data reflects the time period of July 1, 2020 - January 08, 2021

Email	Home Visit	Incoming	In-Office/Appointment	Mail/Fax	Outgoing To	Walk-In	Total
393	2	4,118	2	123	4,568	18	9,224

Top 5 Call Topics

Home Delivered Meals	3234
Transportation - Non-Medical	1587
COVID - 19	1572
Personal Care	1266
Transportation - Medical	950

Summary of Executed Contracts

Contracts are effective as early as October 1, 2020 until September 30, 2021

Table 1: Kupuna Care Executed Contracts

Service Name	Agency Name
Adult Day Care	Arcadia Elder Services Family Living Treasures Adult Day Care Franciscan Care Hale Hauoli Hawaii Kahala Senior Living Leahi Hospital Malama Adult Day Care Maluhia Hospital Palolo Chinese Home Salvation Army Windward Seniors Day Care
Attendant Care	Hookele Care at Home Palolo Chinese Home Salvation Army
Home Delivered Meals	Child and Family Services Franciscan Care Hawaii Meals on Wheels Keiki to Kupuna Lanakila Pacific Palolo Chinese Home
Homemaker	Franciscan Care Hookele Care at Home Palolo Chinese Home Salvation Army
Personal Care	Hookele Care at Home Kokua Kalihi Valley Palolo Chinese Home Salvation Army St. Francis Community Health
KC Transportation	Catholic Charities Hawaii Franciscan Care Kokua Kalihi Valley

Table 2: Kupuna Caregiver Executed Contracts

Service Name	Agency Name
Adult Day Care	Arcadia Elder Services Franciscan Care Hale Hauoli Hawaii Kahala Senior Living Leahi Hospital Malama Adult Day Care Maluhia Hospital Palolo Chinese Home Salvation Army Windward Seniors Day Care

Table 3: Title III Executed Contracts

Service Name	Agency Name
Housing Assistance	Catholic Charities Hawaii WorkHawaii
Transportation	Catholic Charities Hawaii Kokua Kalihi Valley
Congregate Dining	Lanakila Pacific
Home Delivered Meals	Hawaii Meals on Wheels Lanakila Pacific Palolo Chinese Home
Nutrition Education	Lanakila Pacific
Health Maintenance	Child and Family Services
Caregiver Access - Case Management	Child and Family Services Franciscan Care Salvation Army
Caregiver Respite - Level I	Hookele Care at Home
Caregiver Respite - Level II	Hookele Care at Home
Caregiver Education/Training	Alzheimer's Association - Aloha Chapter Child and Family Services Franciscan Care Project Dana
Caregiver Counseling	Alzheimer's Association - Aloha Chapter Child and Family Services Project Dana
Caregiver Education/Training (Grandparents)	Hawaii Family Services
Caregiver Counseling (Grandparents)	Hawaii Family Services
Legal Assistance	Legal Aid Society of Hawaii
Legal Education	Legal Aid Society of Hawaii

Summary of Service Delivery

EAD provided at least one registered service (all services) to **5,411 clients**.

EAD provided at least one in-home service, main KC services, to **2,907 clients**. (Includes both state and federal funding.)
Data reflects the time period of July 1, 2020 - January 08, 2021.

Table: Service Delivery Summary - Authorized Services

Funding Source	Service	Unit Type	Provider	Persons Served	Units Delivered	Total Expended
Kupuna Care	01S Personal Care (Authorized)	1 Hour	Hookele Care at Home	31	1,759.00	\$63,721.00
		1 Hour	Kokua Kalihi Valley	11	490.00	\$24,697.50
		1 Hour	Palolo Chinese Home - Provider	1	35.00	\$1,050.00
		1 Hour	St. Francis Health Services	167	6,474.00	\$282,729.84
	02S Homemaker (Authorized)	1 Hour	Franciscan Care Services	1	28.00	\$644.00
		1 Hour	Hookele Care at Home	50	1,459.00	\$48,904.00
		1 Hour	Palolo Chinese Home - Provider	8	43.00	\$3,975.00
	04S Home Delivered Meals (Authorized)	1 Meal	Hawaii Meals on Wheels	151	11,072.00	\$116,256.00
		1 Meal	Keiki To Kupuna	118	16,581.00	\$158,845.98
		1 Meal	LMOW LRC Home Delivered Meals	314	31,899.00	\$299,237.00
		1 Meal	Palolo Chinese Home - Provider	17	2,305.00	\$21,053.34
	04S Home Delivered Meals-7xwk (Authorized)	1 Meal	Mom's Meals	1	56.00	\$826.00
	05S Adult Day Care (Authorized)	1 Hour	Arcadia Elder Services	4	355.72	\$4,980.08
		1 Hour	Franciscan Care Services	11	5,824.00	\$57,280.00
		1 Hour	Hale Hauoli Hawaii	5	845.00	\$12,685.00
		1 Hour	Kahala Senior Living Community	2	233.86	\$3,274.04
		1 Hour	Lunalilo Home	1	303.59	\$2,960.00
		1 Hour	Malama Adult Day Care	5	572.15	\$8,010.10
		1 Hour	Palolo Chinese Home - Provider	2	498.81	\$8,194.91
		1 Hour	Windward Seniors	3	255.00	\$3,315.00
10S Transportation (Authorized)	1 One-way trip	CC Transportation Unit 1	140	2,808.00	\$84,240.00	
	1 One-way trip	Kokua Kalihi Valley	25	682.00	\$15,808.76	

HONOLULU COUNTY ELDERLY AFFAIRS DIVISION - PABEA MONTHLY REPORT

	COVID-19 Expanded Meals (Authorized)	1 Meal	Keiki To Kupuna	162	4,532.00	\$43,416.56
	F06 Attendant Care/Supervision (Authorized)	1 Hour	Hookele Care at Home	28	843.00	\$26,976.00
		1 Hour	Palolo Chinese Home - Provider	2	43.00	\$1,099.00
		1 Hour	Project Dana - Kupuna Care	2	50.50	\$911.53
Kupuna Caregiver	05S Adult Day Care (Authorized)	1 Hour	Arcadia Elder Services	7	3,163.39	\$18,834.06
		1 Hour	Franciscan Care Services	3	2,554.42	\$12,249.98
		1 Hour	Hale Hauoli Hawaii	9	5,968.83	\$32,900.11
		1 Hour	Kahala Senior Living Community	5	3,140.25	\$16,170.00
		1 Hour	Lunalilo Home	3	2,527.81	\$11,620.17
		1 Hour	Malama Adult Day Care	9	7,149.93	\$35,965.02
		1 Hour	Palolo Chinese Home - Provider	7	5,778.05	\$29,994.90
		1 Hour	Windward Seniors	4	2,246.39	\$10,795.07
Title III	04S Home Delivered Meals (Authorized)	1 Meal	Hawaii Meals on Wheels	86	6,749.00	\$70,864.50
		1 Meal	LMOW LRC Home Delivered Meals	64	6,461.00	\$60,599.00
	10S Transportation (Authorized)	1 One-way trip	CC Transportation Unit 1	152	3,366.00	\$100,980.00
		1 One-way trip	Kokua Kalihi Valley	15	298.00	\$8,287.38
	COVID-19 Expanded Meals (Authorized)	1 Meal	Hawaii Meals on Wheels	482	52,877.00	\$555,208.50
		1 Meal	Keiki To Kupuna	268	20,425.00	\$195,671.50
		1 Meal	Lanakila Meals on Wheels Program	986	96,099.00	\$889,973.00
	COVID-19 Meals - Special 14x (Authorized)	1 Meal	Mom's Meals	10	490.00	\$7,717.50
	COVID-19 Meals -14x (Authorized)	1 Meal	Mom's Meals	80	4,921.00	\$72,584.75
		TOTAL			2,907	314,262.70

Waitlist

For the period of July 1, 2020 - January 08, 2021

Service	No. of Clients	Average Wait Time (in Days)
01S Personal Care (Authorized)	49	233
02S Homemaker (Authorized)	267	688
05S Adult Day Care (Authorized)	12	472
10S Transportation (Authorized)	193	445
F06 Attendant Care (Authorized)	19	369
F06 Attendant Care/Supervision (Authorized)	91	621

Kupuna Caregiver

As of October 6, 2018

EAD has authorized and referred a total of **128 care recipients** for Adult Day Care, with start dates as early as February 16, 2018.

The average age of care recipients is **92 years**.

Demographics of Caregivers Assessed

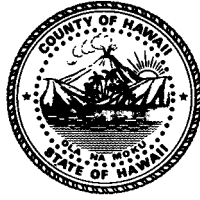
The average age of caregivers is **62 years**.

Lives With	Count
	12
No	45
Sometimes	9
Yes	188
Total	242

RELATIONSHIP	Count
Brother/Sister	1
CR 60+ - Daughter/Daughter-In-Law	147
CR 60+ - Husband	3
CR 60+ - Other Relative	13
CR 60+ - Son/Son-In-Law	63
CR 60+ - Wife	15
Grandson	3
Relationship Missing	1
Total	242

GENDER	Count
	2
F	165
M	75
Total	242

Mitchell D. Roth
Mayor



William H. Farr
Executive on Aging

County of Hawai'i

OFFICE OF AGING

Aging and Disability Resource Center, 1055 Kino'ole Street, Suite 101, Hilo, Hawai'i 96720-3872
Phone (808) 961-8600 • Fax (808) 961-8603 • Email: hcoa@hawaiiantel.net
West Hawai'i Civic Center, 74-5044 Ane Keohokālole Highway, Kailua-Kona 96740
Phone (808) 323-4390 • Fax (808) 323-4398

January 2021 Executive Report
Hawaii County Office of Aging
Submitted by William "Horace" Farr

1. December was a busy month as we continued to deal with the rise in COVID-19 cases and to continue delivery of services. Some of those challenges involved the holidays as staffing at times were minimal, as provider capacity as well as our own stretched thin due to four-day weeks, scheduled vacations, and administrative leave granted.
2. HCOA is continuing to coordinating with Adult Protective Services (APS) in planning Mandated Reporter Training for our providers and our own staff. Due to COVID-19 and scheduling challenges, we are looking to start classes in March. We continue to plan for smaller classes as we anticipate that we will continue to operate under COVID-19 guidelines.
3. HCOA is working with the State Department of Health, Hilo Medical Center, and Kona Community hospital on a vaccination plan for the senior population in Hawaii County. Our meeting today will help define the role of HCOA in assisting in the distribution of the vaccine to our Kupuna.
4. January is the start of the tax season and HCOA again is working with AARP and Coordinated services to provide that service again. Due to COVID-19 concerns last year, the program ended in mid-March resulting in many cancelled appointments. This year the plan will be drive through tax preparations. The final logistics of the process is almost complete, but to date 300 participants have already signed up for the 500 available appointments for this year. On a normal year, the program would average approximately 1,200 returns.
5. HCOA has also completed the first round of budget meetings with the Finance Department as we prepare to go to Council in April for budget approval for fiscal year 2022.

Thank you and Happy New Year!



An Area Agency on Aging

Hawai'i County is an equal opportunity provider and employer.

Maui County Office on Aging
Service Delivery Summary
(by Service)
November 2020

SERVICE	PARTICIPANTS SERVED	CONSUMER GROUP	UNITS DELIVERED
01S Personal Care (Authorized)	86	0	777.25
02S Homemaker - Na Puuwai Molokai	8	0	49.00
02S Homemaker (Authorized)	160	0	552.50
03S Chore (Authorized)	18	0	34.50
04S Home Delivered Meals	13	0	35.00
04S Home Delivered Meals (Authorized)	593	0	11,243.00
04S Home Delivered Meals-5xwk (Authorized)	4	0	70.00
04S Home Delivered Meals-7xwk (Authorized)	102	0	2,618.00
04S Home Delivered Meals-Special 7xwk	7	0	205.00
05S Adult Day Care (Authorized)	59	0	4,096.00
06S Case Management	282	0	266.95
07S Congregate Meals	21	0	294.00
09S Assisted Transportation - Non-Medical	1	0	14.00
09S Assisted Transportation (Authorized)	20	0	128.00
10S Transportation - Non-Medical Medicaid	3	0	20.00
10S Transportation (Authorized)	56	0	281.00
11S Legal Assistance	0	38	113.50
12S Nutrition Education	0	1	406.00
13S Information and Assistance	758	119	1,714.00
14S Outreach	0	1	79.00
COVID-19 Expanded Meals (Authorized)	122	0	2,744.00
COVID-19 Food Truck Meal to Go (Authorized)	513	0	4,074.00
COVID-19 Meal Delivery (10S Transportation)	145	0	1,171.00
COVID-19 Meals	476	0	7,074.00
COVID-19 Meals (Authorized)	12	0	273.00
F06 Attendant Care (Authorized)	40	0	356.75
FCG Counseling	8	0	12.00
FCG Respite Adult Day Care (Authorized)	25	0	608.00
FCG Respite In-Home (Authorized)	13	0	73.50
FCG Supplemental Service - Legal Assistance	1	0	0.50
FCG Support Groups	17	0	20.00
FCG Training	10	0	11.00
Kupuna Caregiver Adult Day Care (Authorized)	14	0	1,336.00
Kupuna Caregiver In-Home Respite	1	0	1.00
Kupuna Caregiver Personal Care (Authorized)	1	0	14.00
Grand Total:	2,425*	159**	40,801.95

* Consumer counts are distinct over group totals. Grand Total represents the distinct count of consumers served.

**Consumer Groups track data for consumers who have something in common, such as training, a bus trip, or an event.

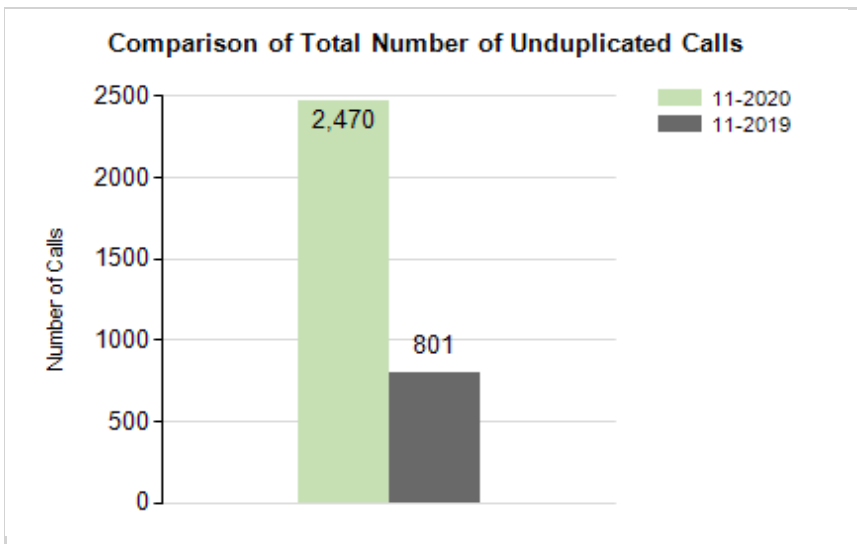
Maui County Office on Aging Legislative Briefing Report November 2020

Summary of Contacts

The Maui County Office on Aging logged 2,470 unduplicated calls in the reporting period.

TOP 10 CALL TOPICS	NUMBER OF CALLS
Food Truck Meals	1,347
COVID - 19	1,163
Home Delivered Meals	299
Status Update	299
Attempt to Contact	249
Unsuccessful	
Homemaker	98
Assisted Transportation (KC Transportation)	83
Personal Care	63
Adult Day Care	60
Medicare / SHIP	48
Total number of unduplicated calls:	2,470
Total number of unduplicated callers:	1,183

CALL TYPE	NUMBER OF CALLS
Incoming	1,248
Outgoing To	1,047
Email	113
Walk-In	24
Home Visit	15
Mail/Fax	14
In-Office/Appointment	9





December 2020 Executive Report
Submitted by Kealoha Takahashi

Vision

The people of Kaua`i will live well and age well.

Mission Statement

The Kauai Agency on Elderly Affairs, as the designated lead County agency, plans, implements, supports and advocates for the well-being of Kauai's older adults; and serves as a one stop source of information on long term care support options and services for all residents.

Vision Statements

- *Kauai's older adults will live independently at home or in the community with dignity and respect.*
- *Kauai's family caregivers receive adequate support to care for their older adults.*
- *Kauai's older adults, persons with disabilities and family caregivers will make informed choices and have streamlined access to long-term care support.*

Goals:

1. Maximize opportunities for older adults to age well, remain active and enjoy quality lives while engaging in their communities.

Strategy 1-1: Promote Healthier living through evidence-base programs and volunteerism.

RSVP

- RSVP volunteers continue to provide delivery for Aina Ho'okupu o Kilauea's produce boxes.
- RSVP Recognition Drive thru Event in December at four locations. Pictured below Mayor Kawakami joining the event at Kalaheo.



Better Choices, Better Health

- Chronic Disease Self-Management Program (CDSMP) workshops via conference call completion with three participants.

EnhanceFitness

- Instructors continue to provide virtual exercise classes. Instructors reported that classes are going well; participants like the virtual class.

2. *Forge partnerships and alliances that will give impetus to meeting Hawaii's greatest challenges of the aging population.*

Strategy 2-1: Expand and strengthen access to services with the Aging Network

Interdisciplinary Team (IDT) Meetings

- No report

Strategy 2-2: Increase the quality of life for older adults and persons with disabilities living in the community.

Dementia Friendly Community

- No report

3. *Strengthen the statewide ADRC System for persons with disabilities, older adults, and their families.*

Strategy 3-1: Promote and strengthen the ADRC system process

ADRC (Aging and Disability Resource Center)/NWD (No Wrong Door)

- New SharePoint-based referral tool is live and found at www.hinwd.org State encouraged the counties to setup a training for their intake staff.

Aging Network

- No report

ADRC Website

- No report

Agency Call Summary Report

Report current State Fiscal Year period from July 1, 2020 to December 31, 2020

- Total Calls:5,309
- Top 5 Topic Categories discussed:
 - Miscellaneous (Aina Ho'okupu o Kilauea-USDA Produce Box, Nourish Kauai, Grove Farm Community Wins Program)
 - Nutrition
 - Health and Wellness
 - Home and Community Based Services
 - Health Insurance

State Health Insurance Assistance Program (SHIP)

- No report

4. *Enable older adults to live in their communities through the availability of and access to high quality long-term services and supports, including supports for their families and caregivers.*

Strategy 4-1: Promote and expand innovative programs that meet the needs of older adults and their caregivers.

Educational Opportunities/Caregiver Training

- Alzheimer's Association continues to provide training see attached flyer.

Kupuna Caregiver Program

- No report

Strategy 4-2: Pursue and promote a person-centered system that meets the needs of older adults and their caregivers.

Vendor Pool/Multi-Contract

- No report

5. *Optimize the health, safety and independence of Hawaii's older adults.*

Strategy 5-1: Expand and foster collaboration with the Aging Network to ensure older adults and persons with disabilities live safely and independently.

Falls Prevention Program with Kauai Fire Department & AMR

- As of January 7, 2021, 633 individuals served (519 homes)

Service Options-Private Hire

- No report

Elder Abuse Awareness

- Processing contract with Paul Greenwood to assist in formulating the Kauai Elder Justice Multi-Disciplinary Team.

Administrative:

- Daily AEA Associates meetings held at 8:30am; I&R Program Specialist conduct Zoom meetings daily with ADRC/I&R Associates.
- Checks were finally processed to pick up Restaurants gift certificates for Mama Lucy's in Lihue and Wong's Restaurant in Hanapepe. Gift certificates were mailed to participants.
- Grant Manager continued to monitor Providers on how they are dealing with COVID-19 pandemic:
 - Alzheimer's Association is still doing conference call meetings for their support groups, zoom for their training and phone calls for their counseling services.
 - Adult Day Health plan to increase to 25 participants
 - KEO is still delivering home-delivered meals to congregate meal participants. Meals are still being put inside coolers which are outside the homes. Infection protocol requires a pre-travel and post-travel negative test for their employees who travelled out of Kauai. Same is also followed for their clients at their shelter.

Training:

- No report

Personnel:

- June Renaud retired 12/31/2020

Media:

- No report